



Driving up efficiency at JSC's Stupinsky Chemical Plant

Key Facts



7500
tasks added to
THESIS within
two years



2000+
contracts
managed



500
orders processed
per annum

The Background

The Stupinsky Chemical Plant is a large industrial enterprise located in Stupino, just outside of Moscow. It is one of the leading manufacturers of household chemicals in Russia and owns a number of well-known brands in Russia.

The company's products include a range of plumbing materials, washing powders, stain removers and soaps. They produce approximately 700 products across 19 different product groups and own well-known brands in Russia such as Green Love and Big Laundry.

The plant independently carries out all production processes including chemical production, packaging, labelling and shipping to customers. The company also has its own research laboratory, warehouse and in-house quality control and marketing departments.

Situation

Before implementing THESIS, business processes were paper-based. The organisation wanted to implement an ECM platform to digitise and automate processes. The company wanted a single repository of all data and

documents which could be protected from unauthorised access and be easily searchable. With an ECM system in place, the business also wanted to streamline and accelerate the process of creating, reviewing and approving documents and improve transparency across the wider organisation.

Choosing THESIS

The main criteria for choosing a technology provider was functionality versus the cost.

JSC were impressed with the flexibility and user-friendliness of THESIS. The ability to customise processes and workflows was important and THESIS offered the business very advanced functionality at good value for money.

Additionally, the business was aware that THESIS and the team had a proven track record of supporting other similar businesses in the chemical industry such as Alliance Oil.

Outcomes & Results

The business is now using THESIS to process all incoming and outgoing correspondence (post, courier, email etc.) as well as all internal messages. THESIS is also used to manage contracts across the business, meetings and tasks.

Several routine business processes have been automated such as creating a document from a template, meeting agendas and pre-determined approval routes.

In two years since implementation, the business has completed 7,500 tasks in THESIS, managed over 2,000 contracts and reviewed 5,000 trade marketing campaigns. Approximately 500 orders are processed in THESIS each year and over 300 users work in THESIS across Russia.

Tasks can be assigned to individual employees and managers can review how long each employee takes to complete a task – to review efficiency and help with performance management.

THESIS has also been integrated with 1C (JSC's accounting system) and Outlook. The Outlook integration allows users to receive notifications of incoming documents and tasks and reminders regarding overdue work via email.

Irina Vavilina, Head of Administration:

“ We have saved a lot of time using THESIS as documents are stored in one place and are easy to find with full text-search. Staff don't need reminders regarding tasks and overdue projects as they are automatically nudged by the system. ”

